# TERMS AND CONDITIONS FOR ED SHEERAN ("ARTIST") SIGN-UP TO WIN PROMOTION ("PROMOTION")

NO PURCHASE OR PAYMENT OF ANY KIND NECESSARY TO ENTER OR WIN.
A PURCHASE WILL NOT INCREASE YOUR CHANCES OF WINNING.
VOID WHERE PROHIBITED BY LAW OR REGULATIONS.

This Promotion is being run by Warner Music UK Limited ("we", "us", "our") of 27 Wrights Lane, London, W8 5SW. We are the "Promoter" of the Promotion. By providing your details to us you confirm that you would like to enter the Promotion and you agree to be bound by these terms and conditions ("Ts&Cs"). In the event of any conflict between any terms referred to in any promotion materials and these Ts&Cs, these Ts&Cs take precedence.

#### 1. ELIGIBILITY

- 1.1. You must be a legal resident in the USA (ex. Puerto Rico, U.S. Virgin Islands and all other U.S. territories) (hereafter, the "United States"), Canada (ex. Quebec), the UK, Ireland, Finland, Norway, Sweden, Denmark, Germany, Switzerland, Austria, France, Spain, the Netherlands, Luxembourg, Bulgaria, Romania, Slovenia, Hungary, Serbia, and India (the "Eligibility Area") and be at least the greater of (i) eighteen (18); or (ii) the age of majority in your jurisdiction of residence to take part in this Promotion. VOID OUTSIDE OF THE ELIGIBILITY AREA AND WHERE OTHERWISE PROHIBITED BY LAW (certain states in the United States may impose additional eligibility restrictions). Our employees, directors, management, licensees, contractors, affiliates, agencies associated with us, the immediate families or persons domiciled with (whether related or not) of the above listed persons, and our retailers and suppliers are not permitted to enter the Promotion. If the participant is an eligible minor in his or her state/country of residence, such eligible minor's parent or legal guardian agrees to these T&Cs along with and on behalf of his or her minor child. All rights and responsibilities of a minor under these T&Cs are conferred and assumed respectively by such minor's parent or legal guardian in respect of the minor. USA, UK
- 1.2. This Promotion is open from 17:00:01pm British Summer Time on 31 May 2024 until 16:59:59pm British Summer Time on 17 June 2024. Promoter's computer shall function as the official clock for the Promotion. We accept no responsibility for entries lost, damaged or delayed, or for any inability to submit entries as a result of computer service, systems, software and/or server failure, error, interruption, defect or delay or any other technical malfunction, including problems with internet connectivity and/or filtering of content by any social media platform (as applicable) (for participants resident in France, we accept responsibility where this is caused by fault or negligence by us; for entrants resident in Germany, Austria and Switzerland: the general liability regulation according to section 7.3 sub-section 3 applies). Entries which are late, incomplete, corrupt, garbled, inaccessible/blocked, bulk, automated, ineligible, suspected as fraudulent, submitted via programmed/automated means, do not comply with the Ts&Cs, or which in our sole discretion affect the validity or operation of this Promotion will not be accepted and are void. To enter the Promotion you must have an unlimited or free access to the Internet and, if entering the Promotion via a music streaming service (e.g. Spotify, Apple Music, Deezer, etc.), an account with the relevant streaming service via either a free or premium subscription. The cost of a premium subscription account can be found on the service's website. No purchase or payment of any kind is necessary to enter or win this Promotion. A purchase will not increase your chances of winning. All participants represent that any purchase of a streaming service subscription was made prior to the start of the Promotion and not in consideration for participant's entry thereof.
- 1.3. We reserve the right in our absolute discretion to disqualify from this Promotion any participant who has not complied with these Ts&Cs, or any of the privacy policies governing the submission of information in connection with this Promotion, and to award the prize to another participant and to require the return of any prize already awarded.

### 2. How to Enter

- 2.1. The Promotion will be promoted on the following URL address: <a href="http://edsheeran.com/flytothetenerifesea">http://edsheeran.com/flytothetenerifesea</a> (the "Website") and on our, related third party and/or artist's social media accounts and/or mailing lists including Facebook, Twitter and Instagram. To enter the Promotion, you must: (i) complete the sign up form via the Website including providing your first name, last name, phone number and birthday; (ii) select the tick box confirming you have read the terms and conditions; and (ii) click submit.
- 2.2. Please see the Website for further details. Participants will have the option to subscribe to the Artist's label's and/or other Warner Music Group run mailing list and separately to sign up to join the Artist's "Community" via the third-party platform Community when completing the official entry form via the Website.
- 2.3. All participants are also required to tick a checkbox confirming acceptance of these Ts&Cs to administer the Promotion. Please see the Privacy Policy on the Website for information on how WMG uses your personal information.
- 2.4. Promoter reserves the right in its sole discretion to disqualify all entries should it determine for justifiable reasons that a person has engaged in repeated, egregious or blatant violations of the entry limit. Promoter may acknowledge receipt of entries; but, in such case, acknowledgment does not constitute any representation as to eligibility for the Promotion.

#### 3. PRIZE

- 3.1. One (1) participant whose entry is selected at random (the "winner") will receive (i) one (1) pair of standard seated tickets to the Artist's show "Ed Sheeran: +-=÷x Tour SANTA CRUZ DE TENERIFE" at the Estadio Heliodoro Rodríguez López venue, Tenerife, Spain, on 29 June 2024 (Estimated Value: EUR 200.00); (ii) one (1) pair of international economy class return flights for the winner and their guest to travel, subject to clause 3.3 below, to Tenerife on 27 June 2024 and returning 1 July 2024 (Estimated Value dependent on territory and subject to a cap of: EUR 3,500.00); and (iii) a four (4) night hotel stay in Tenerife for two (2) in a twin room (subject to availability) from 27 June 2024 to 1 July 2024 (Estimated Value: EUR 1,000.00). If the actual prize value is less than the estimated value stated above, winners will not receive any remuneration to cover the difference.
- 3.2. The winners are solely responsible for paying all associated costs that are not specifically stated in these Ts&Cs. Specifically, transport to and from the airport is not included, spending money during the trip is not included and any additional baggage or pre-flight seat selection required for travel is not included. The winner will also be responsible for all applicable personal documentation (such as valid ID card and/or passport and/or visa) and taxes, if any, relating to and/or payable in respect of the prize(s). We will not be responsible for providing any alternative prize(s). All guests must be the greater of (i) eighteen (18); or (ii) the age of majority in your jurisdiction of residence to take part in this Promotion.
- 3.3. Subject to availability, the winner may choose to fly to Tenerife from any major airport in the following cities:
  - 3.3.1.Brussels, Copenhagen, Helsinki, Stockholm, Berlin, Frankfurt, Stuttgart, Hamburg, Dusseldorf, Vienna, Geneva, Dublin, Amsterdam, Rotterdam, Luxembourg, Oslo, Lisbon, Madrid, Barcelona, Bilbao, Belfast, Edinburgh, Glasgow, Geneva, Zurich, Paris, Belgrade, Budapest, New York Metro Area, Los Angeles, San Francisco, Chicago, Boston, Washington D.C., Miami, Atlanta, Houston, Denver, Philadelphia, Toronto, Vancouver, Montreal, Calgary, Sofia, Bucharest, Ljubljana, Budapest, Belgrade, Mumbai, Chennai, New Dehli.
- 3.4. For entrants not resident in Germany, Switzerland or Austria: The prize(s) is/are non-transferable and no cash alternatives will be available. However, we reserve the right to substitute a prize (or prizes) of equal or greater value at any time if we withdraw the prize(s)

(in whole or in part) for any reason or it becomes unavailable (in whole or in part). The prize(s) is/are subject to availability and other restrictions. Flights remain subject to availability and we will not be liable if transport is not available due to extenuating circumstances including but not limited to (i) strikes; (ii) no remaining flight availability; or (iii) no suitable airport for the winner provided in clause 3.3.

For winners resident in the United States: All winners in the United States shall sign any required releases or consents required by Promoter and submit to our standard clearance process for the United States, in our sole discretion, including, without limitation, a background check and liability check.

For entrants resident in Germany, Switzerland or Austria: The prize(s) is/are non-transferable and no cash alternatives will be available for any prize. However, we reserve the right to substitute a prize (or prizes) of equal or greater value at any time if it becomes unavailable (in whole or in part). Flights remain subject to availability and we will not be liable if transport is not available due to extenuating circumstances including but not limited to (i) strikes; (ii) no remaining flight availability; or (iii) no suitable airport for the winner provided in clause 3.3.

#### 4. WINNER SELECTION AND NOTIFICATION

- 4.1. The winners will be selected at random on or about 17 June 2024 and will be the first name drawn at random from all valid entries received, including valid bonus entries. The odds of winning depend upon the total number of eligible entries received for the random prize draw. Without limiting the foregoing and only if applicable, a potential winner who is considered an eligible minor in his or her state/country of residence will be required to have his or her parent or legal guardian affirm in writing such winner's acknowledgement and agreement to the Ts&Cs.
- 4.2. **For entrants resident in Canada:** Residents of Canada must also correctly answer, unaided, a time-limited mathematical skill-testing question before being declared a winner.
- 4.3. We will attempt to notify winners by no later than the 17 June 2024 using the contact details submitted on entry. If you are confirmed as a winner and your contact details have changed since your entry, we reserve the right to disqualify your entry and select an alternative winner.
- 4.4. If any of the following circumstances apply, a winners will be deemed to have forfeited the prize (but this shall not represent the sole remedy available to us) and an alternative winner may be selected from the remaining eligible participants using the process set out above:
  - 4.4.1. if the winners have not claimed their prize by the date specified in the winner notification (which for the avoidance of doubt shall be within 48 hours of the notification being sent);
  - 4.4.2. the prize (or any correspondence relating thereto, e.g. a notification from us confirming a winning entry) is returned as non-deliverable;
  - 4.4.3. the relevant winners do not provide requested evidence of identity, age, residency, or being the authorised holder of the email account from which the entry was submitted to our satisfaction within 48 hours of such request being made;
  - 4.4.4. the prize is attendance at, or tickets to, an event and the relevant winner is not available to travel and/or attend at the relevant date or time; or
  - 4.4.5. we determine non-compliance with any of these Ts&Cs for justifiable reasons.
- 4.5. The winners' names will be published on the Website for a period of one month from the date the winners are notified. We will not notify unsuccessful entrants. Winners are entitled to object to the publication of their name in such way and can do so at any time either by informing us when notified or by emailing us at <a href="mailto:privacypolicy@wmg.com">privacypolicy@wmg.com</a>.

#### 5. PUBLICITY

By entering this Promotion, each participant, if selected as a winner, expressly agrees and consents to the publication of their name and country/territory of residence to demonstrate the legitimacy and transparency of the Promotion. For participants resident in the UK or the EEA: you can object to the publication of your name for example by emailing us at privacypolicy@wmg.com. The winners may also be required to take part in our promotional publicity and sign a release form in respect of such publicity. By entering into this Promotion, you agree to provide and that we (or any third party we may choose) may use your entry, details of your name, likeness, voice, performance (if applicable) and county/country/territory of residence and/or other indicia of your persona in any kind of medias (including without limitation Internet especially on all promoters' related websites, TV, radio, press, display, theatre, etc.) and in any kind of materials (including without limitation printed materials, posters, press advertisements, online materials as for instance web-banners and emails, audio-visual commercials, etc.), worldwide for advertising and promotional purposes in connection with the Promotion without additional authorisation, notice or compensation unless prohibited by law.

# 6. DATA PROTECTION

6.1. For participants not resident in Germany, Switzerland or Austria: By submitting an entry, participants agree that we, our affiliates, service providers and/or agents may process the personal information submitted by you as part of the entry process (including contact details) for the purposes of operating the Promotion, administering prizes and otherwise in accordance with our Privacy Policy, available at <a href="www.wminewmedia.com/privacy">www.wminewmedia.com/privacy</a>. Delivering personal data is voluntary but it is essential in order to take part in the Promotion. Participants have the right to access the data delivered at any time as well as the right to demand their rectification, erasure or restriction and all other rights according to the GDPR and other applicable local data protection laws, for example by emailing us at privacypolicy@wmg.com.

For participants resident in Germany, Switzerland or Austria: Participants' personal data will be processed by us and/or the third parties acting on our behalf, in connection with operating the Promotion (including administering prizes) according to our Privacy Policy, available at <a href="https://www.wminewmedia.com/privacy">www.wminewmedia.com/privacy</a>. Delivering personal data is voluntary but it is essential in order to take part in the Promotion. Participants have the right to access the data delivered at any time as well as the right to demand their rectification, erasure or restriction and all other rights according to the GDPR and other applicable local data protection laws, for example by emailing us at <a href="mailto:privacypolicy@wmg.com">privacypolicy@wmg.com</a>.

# 7. GENERAL

7.1. Subject to, where applicable, the approval of those authorities that have issued permits for the conduct of this Promotion, we may in our absolute discretion modify, amend, cancel or suspend these Ts&Cs, the Promotion and/or the prize(s) at any time if we deem it necessary, due to technical reasons or to ensure compliance with applicable laws, regulations and guidance, or if circumstances arise beyond our control. No liability shall attach to us as a result thereof. If any winner from the United States is considered a minor in his or her state of residence, the prize(s) will be awarded on the winner's behalf to the winner's parent or legal guardian, who may be required to execute any releases and other documentation required by Promoter (including without limitation the affidavit of eligibility and the liability/publicity release).

For participants resident in Germany, Switzerland or Austria: In the case of cancelation of the Promotion, we will, at our discretion, select the winner(s) from eligible entries received prior to the event that required such cancelation.

7.2. Subject to applicable laws, we reserve the right to disqualify an participant and/or winner in our absolute discretion. In addition, acts of tampering with the Promotion (including the URL) will result in disqualification; but disqualification shall not represent the sole remedy available to Promoter.

**For participants resident in Spain**: Subject to applicable laws, we reserve the right to disqualify any participant and/or winner for justifiable reasons. In addition, acts of tampering with the Promotion (including the URL) will result in disqualification; but disqualification shall not represent the sole remedy available to Promoter.

7.3. For participants not resident in Germany, Switzerland or Austria: Except to the extent that they may not be excluded by law, no representations, warranties, terms or conditions that are not expressly stated in these Ts&Cs apply to this Promotion. We shall have no liability for any injuries, loss or damage of any kind arising from or in connection with participation in this Promotion (including any damage to the participant's or any other person's computer relating to or resulting from participation in, or downloading of any materials or software in connection with, this Promotion) or acceptance, use, misuse or non-use of any prize(s) (including activity or travel related thereto) except for liability for death, personal injury, fraud and damage or loss caused by negligence, which is not excluded.

For participants resident in Germany, Switzerland or Austria: We shall be fully liable for intent and gross negligence as well as for damages caused by injury to life, body or health.

- (a) In an event of slight negligence, we shall be liable only for breaches of a material contractual obligation (cardinal duty). A "cardinal duty" in the meaning of this provision is an obligation whose fulfilment makes the implementation of this contract possible in the first place and on the fulfilment of which the contractual partner may therefore generally rely.
- (b) In a case according to Clause (a), we shall not be liable for any lack of commercial success, lost profits and indirect damages.
- (c) Liability in accordance with the above Clauses (a) and (b) shall be limited to the typical, foreseeable damages.
- (d) The limitation of liability shall apply mutatis mutandis to the benefit of our employees, agents and vicarious agents.

Any potential liability on our part for any warranties and for claims based on the German Product Liability Act shall not be affected.

# 8. RELEASE

- 8.1. For participants resident in the United States: UNLESS OTHERWISE PROHIBITED BY LAW, BY ENTERING, PARTICIPANT AGREES TO (I) RELEASE AND HOLD PROMOTER, ITS RESPECTIVE AFFILIATES AND THE ARTISTS (COLLECTIVELY, THE "RELEASEES") FROM AND AGAINST ANY AND ALL CLAIMS, DEMANDS, ACTIONS, LOSSES, COSTS, DAMAGES, LIABILITIES, JUDGMENTS, SETTLEMENTS AND EXPENSES (INCLUDING WITHOUT LIMITATION REASONABLE ATTORNEYS' FEES) ("LOSSES") OF ANY KIND ARISING IN WHOLE OR IN PART, DIRECTLY OR INDIRECTLY, FROM ACCEPTANCE, POSSESSION, USE, OR MISUSE OF ANY PRIZE AWARDED IN CONNECTION WITH THE PROMOTION, INCLUDING WITHOUT LIMITATION PERSONAL INJURY, DEATH, AND/OR PROPERTY DAMAGE, AS WELL AS CLAIMS BASED ON PUBLICITY RIGHTS, DEFAMATION, AND/OR INVASION OF PRIVACY.
- 8.2. In the event that any event or action outside our control prevents or significantly hinders our ability to proceed with the Promotion on the dates and in the manner described in these terms and conditions (including but not limited to vandalism, power failures, tempests, natural disasters, acts of God, civil unrest, strike, war and act of terrorism), we may for justifiable reasons cancel the Promotion and recommence it from the start at another time on the same conditions. If the Promotion is regulated by any applicable government body, the cancellation or recommencement of the Promotion will be subject to any requirements imposed by such body.

- 8.3. If for any reason this Promotion is not capable of running as planned due to causes beyond our control which affect the proper conduct of this Promotion, we reserve the right for justifiable reasons to disqualify any individual who tampers with the entry process and/or take any other action against that individual that may be available, and to cancel, terminate, modify or suspend the Promotion subject to the requirements of any relevant government body that regulates the running of the Promotion.
- 8.4. Each prize winner is responsible for obtaining their own independent legal advice.
- 8.5. We accept no responsibility for any issues or loss that may be caused by your accessing / using the Website for the purposes of this.
- 8.6. Our decisions on any issue arising out of or in relation to this Promotion and these Ts&Cs are final and binding and no correspondence will be entered into. Failure of the Promoter to enforce a certain provision of these T&Cs in a given circumstance shall not constitute the waiver of such provision.
- 8.7. This Promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook/Twitter/Instagram or any streaming service. Participants hereby release each of Facebook, Instagram, Twitter and the relevant streaming service(s) from all responsibility and liability in respect of the Promotion. By entering this Promotion, participant acknowledges that Facebook/Instagram/Twitter and the streaming services are websites/platforms over which Promoter has no control and Promoter is not responsible for (a) any issues or loss that may be caused by accessing or using participant's Facebook/ Instagram/Twitter/streaming service accounts for the purpose of this Promotion, or (b) participant's inability to access, use, or successfully use his or her Facebook/Twitter/Instagram/streaming service accounts for this Promotion.

# 9. GOVERNING LAW

UNLESS PROHIBITED BY LAW, THE PROMOTION AND THESE TS&CS ARE GOVERNED BY THE LAWS OF, AND SUBJECT TO THE EXCLUSIVE JURISDICTION OF, THE RELEVANT COURTS OF ENGLAND AND WALES.

FOR RESIDENTS OF THE UNITED STATES: UNLESS PROHIBITED BY LAW, THE PROMOTION AND THESE TS&CS ARE GOVERNED BY THE LAWS OF, AND SUBJECT TO THE EXCLUSIVE JURISDICTION OF, THE RELEVANT COURTS OF NEW YORK, AND WAIVE ANY JURISDICTIONAL, VENUE, OR INCONVENIENT FORUM OBJECTIONS TO SUCH COURTS. ENTRANTS AGREE THAT ANY CAUSE OF ACTION ARISING OUT OF OR RELATED TO HIS/HER ENTRIES OR OTHERWISE RELATED TO THE PROMOTION MUST COMMENCE WITHIN ONE (1) YEAR AFTER THE CAUSE OF ACTION OCCURS, OTHERWISE, SUCH CAUSE OF ACTION SHALL BE PERMANENTLY BARRED.

FOR RESIDENTS OF SPAIN: UNLESS PROHIBITED BY LAW, THE PROMOTION AND THESE TS&CS ARE GOVERNED BY THE LAWS OF, AND SUBJECT TO THE EXCLUSIVE JURISDICTION OF, THE RELEVANT COURTS OF THE PLACE OF RESIDENCE OF THE PARTICIPANTS.