

# Ed Sheeran

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### TERMS AND CONDITIONS (T&Cs)

1. Ticket sales are limited to a maximum of 6 per account.
2. The ticket(s), in the form of QR codes, will be available on your [www.TiX.bt](http://www.TiX.bt) account two weeks before the show date. Bhutanese fans will not receive tickets via email. International fans will receive an email with the QR codes, in addition to having them accessible on their [www.TiX.bt](http://www.TiX.bt) account.
3. International fans can register using an email address. After purchasing tickets, you will receive a booking confirmation email and e-ticket with QR codes 2 weeks before the show date. This will also be accessible on your [www.TiX.bt](http://www.TiX.bt) account.
4. Once the tickets have been purchased, you will see a "confirmed" status on your [www.TiX.bt](http://www.TiX.bt) account. This status serves as proof of purchase but is not the actual ticket(s). If you do not receive the confirmation status within an hour after the transaction is completed, please contact us at **1111** (Bhutan).
5. When arriving in groups, the lead booker (the purchaser and whose name is specified as the account holder on [www.TiX.bt](http://www.TiX.bt) website and printed on the ticket) needs to be present in order for the whole party to enter the venue. All members of the party should enter the venue at the same time. The lead booker shall bear the legal responsibility for all accompanying parties.
6. In order for tickets to be valid, on arrival at the show the lead booker may be asked to provide all of the following items alongside their ticket(s):
  - i) Photo ID (Citizenship Identity Card/passport/driver's license)
  - ii) Booking confirmation email and/or the original QR code on your [www.TiX.bt](http://www.TiX.bt) account
7. Your ticket purchase constitutes a personal, revocable license and, at all times, remains the property of the promoters.
8. Your ticket/s are sold by the promoters directly to the consumer. Any tickets purchased by businesses or traders in breach of the terms and conditions of ticket sale will be canceled. By accepting these terms and conditions you confirm that you are a consumer.
9. Your ticket(s) including the related [www.TiX.bt](http://www.TiX.bt) account(s) will IMMEDIATELY BECOME INVALID if resold OR OFFERED FOR SALE. Tickets sold via third parties and other unauthorized outlets, including online auction sites, and/or in connection with fraudulent activities are not valid for admission. The resale of a ticket renders it invalid and may lead to refusal of entry.

10. Only tickets purchased through approved ticket agents are valid for admission. The venue reserves the right to refuse admission.