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GENERAL

Key things to note

Find all tour information at northamerica.edsheeran.com

The following are the only Official Ticketing Companies for each show on Ed Sheeran's LOOP Tour:

CITY	VENUE	OFFICIAL TICKETING COMPANY
Glendale, AZ	State Farm Stadium	SeatGeek
Nashville, TN	Nissan Stadium	SeatGeek
Milwaukee, WI	American Family Insurance Amphitheater Summerfest	Ticketmaster
Chicago, IL	Soldier Field	Ticketmaster
Denver, CO	Empower Field at Mile High	Ticketmaster
Las Vegas, NV	Allegiant Stadium	Ticketmaster
San Diego, CA	Petco Park	Ticketmaster
Santa Clara, CA	Levi's® Stadium	Ticketmaster
Seattle, WA	Lumen Field	Ticketmaster
Los Angeles, CA	SoFi Stadium	Ticketmaster
Minneapolis, MN	U.S. Bank Stadium	Ticketmaster
Toronto, ON	Rogers Centre	Ticketmaster
Detroit, MI	Ford Field	Ticketmaster
East Rutherford, NJ	MetLife Stadium	Ticketmaster
Philadelphia, PA	Lincoln Financial Field	Ticketmaster
Foxborough, MA	Gillette Stadium	Ticketmaster
Atlanta, GA	Mercedes-Benz Stadium	Ticketmaster
Indianapolis, IN	Lucas Oil Stadium	Ticketmaster
Charlotte, NC	Bank of America Stadium	Ticketmaster
Arlington, TX	AT&T Stadium	SeatGeek
Hollywood, FL	Hard Rock Live at Seminole Hard Rock Hotel & Casino	Ticketmaster
Tampa, FL	Raymond James Stadium	Ticketmaster

Tickets can only be accessed via the iOS or Android App for the Official Ticketing Company associated with the applicable Venue. Make sure you install the relevant Official Ticketing Company's App to access tickets for the corresponding Venue.

If you have accessible booking needs, including wheelchair and/or companion seating, or other ADA recognized requirements, please refer to the relevant Official Ticketing Company's contact details for your chosen show. For more information, please refer to the '[Accessibility](#)' section of this FAQ.

TICKETS

When do tickets go on sale?

The start and end times below are listed in local venue time. Tickets go on sale in the time zone of the venue you are purchasing for.

	START TIME	END TIME*
Artist Presale, powered by Seated	Sept. 23, 2025 at 9:00 AM	Sept. 25, 2025 at 11:59 PM
Amex Presale Tickets™	Sept. 23, 2025 at 12:00 PM	Sept. 25, 2025 at 11:59 PM
Spotify Fans First	Sept. 25, 2025 at 10:00 AM	Sept. 25, 2025 at 11:59 PM
Ticketmaster Presale	Sept. 25, 2025 at 10:00 AM	Sept. 25, 2025 at 11:59 PM
SeatGeek Presale	Sept. 25, 2025 at 10:00 AM	Sept. 25, 2025 at 11:59 PM
Local Venue & Radio Presales	Sept. 25, 2025 at 10:00 AM	Sept. 25, 2025 at 11:59 PM
Public General Onsale*	Sept. 26, 2025 at 10:00 AM	

* = provided tickets remain available

How do I access each presale?

Artist Presale, powered by Seated

You can sign up for the Artist Presale at edsheeran.com/#tour, northamerica.edsheeran.com, or using the direct link below.

Registration for the Artist Presale begins Sept. 18 at 8:00 AM US/Eastern and closes on Sept. 25 at 11:59 PM local venue time. Registered fans will receive a unique one-time code before the Artist Presale begins on Tuesday, September 23 at 9:00 AM local time. Registration is free, but it does not guarantee tickets. For questions about the presale registration process, please visit support.seated.com.

SHOW DATE	CITY	ARTIST PRESALE SIGN-UP LINK (SEATED)
June 13, 2026	Glendale, AZ	https://link.seated.com/3f13d571-31d4-44eb-9abc-b00b08727ed5
June 20, 2026	Nashville, TN	https://link.seated.com/3e24be71-e780-4ba3-89be-db00ddf0160a
June 25, 2026	Milwaukee, WI	https://link.seated.com/6470f018-b17d-4446-b2c4-9ff72f3c7422
June 27, 2026	Chicago, IL	https://link.seated.com/d8c459c1-08f4-4e14-bd79-49b36499a455
July 4, 2026	Denver, CO	https://link.seated.com/6e8cd4dd-1386-4bbd-ac48-209fbd053a0a
July 18, 2026	Las Vegas, NV	https://link.seated.com/fbfc8c5f-4ea1-4bb6-9c57-935f142ca3da
July 21, 2026	San Diego, CA	https://link.seated.com/26ebe274-7b89-42f7-8a28-9575f5c73ad2

July 25, 2026	Santa Clara, CA	https://link.seated.com/c64033f9-e41f-46c8-b765-22dff53c2e6f
August 1, 2026	Seattle, WA	https://link.seated.com/2154cd22-2258-41dc-a372-de63171c8c6f
August 8, 2026	Los Angeles, CA	https://link.seated.com/d4bd40bb-4755-40b7-bbeb-79921a598155
August 15, 2026	Minneapolis, MN	https://link.seated.com/e62ad31e-15cb-403a-96d8-0ee7dcd8bbbc9
August 20, 2026	Toronto, ON	https://link.seated.com/4ef6bdd8-2ef8-4d0f-b8fb-0156c954b8d8
August 21, 2026	Toronto, ON	https://link.seated.com/822b49ec-67f7-48f1-a7d2-52ad2a47a013
August 22, 2026	Toronto, ON	https://link.seated.com/3b0cc4c1-3461-4d55-8913-f4e23350da81
August 29, 2026	Detroit, MI	https://link.seated.com/102d5a3e-994d-4b8c-9a9d-be8970ec7d6e
September 4, 2026	East Rutherford, NJ	https://link.seated.com/b36c92ff-156c-4736-869c-dc6bde7c5a09
September 5, 2026	East Rutherford, NJ	https://link.seated.com/f458edd2-a363-4d9a-9196-fc7f92bb8ec9
September 19, 2026	Philadelphia, PA	https://link.seated.com/8d509826-75af-4d07-a0e7-e8944fa84020
September 25, 2026	Foxborough, MA	https://link.seated.com/5eec9849-103e-408d-bb71-ae30a52abf9c
September 26, 2026	Foxborough, MA	https://link.seated.com/da56dea1-e964-4ac8-9af9-bc87eba90747
October 3, 2026	Atlanta, GA	https://link.seated.com/6eb39488-e83b-4586-ba75-02f0d73189a1
October 10, 2026	Indianapolis, IN	https://link.seated.com/07f51147-dc50-4a38-a072-99b00bb592dc
October 17, 2026	Charlotte, NC	https://link.seated.com/5e07a540-2808-4461-bcb0-f9047326ba76
October 24, 2026	Arlington, TX	https://link.seated.com/3c1b5e10-2425-4604-b631-9733c973ccbfb
October 29, 2026	Hollywood, FL	https://link.seated.com/38935a3f-1461-4583-83cd-b1fd6a826b68
October 30, 2026	Hollywood, FL	https://link.seated.com/eb7afab0-b73b-45be-a892-4defb471cdd5
November 7, 2026	Tampa, FL	https://link.seated.com/f83d576e-ecb5-4ef5-875d-ba800ad53a0d

Amex Presale Tickets™

American Express® Card Members can purchase Amex Presale Tickets™ to select US and Canada shows before the general public starting September 23rd at 12pm local time through September 25th at 10pm local time. While supplies last. Terms apply. For more information, visit amex.aegpresents.com/edsheeran

Spotify Fans First

Emails are sent to listeners whose Spotify data shows they are Ed Sheeran's top fans and/or follow Ed Sheeran on Spotify. More information [here](#).

Ticketmaster Presale

Eligible fans will receive an email with a presale code to purchase tickets.

SeatGeek Presale

Eligible fans will receive an email with a presale code to purchase tickets.

Local Venue & Radio Presales

Local presale access methods vary per market. Check with your local venue and/or radio station for presale access details.

Where do I buy tickets?

The following are the only Official Ticketing Companies for each show on Ed Sheeran's LOOP Tour:

CITY	VENUE	OFFICIAL TICKETING COMPANY
Glendale, AZ	State Farm Stadium	SeatGeek
Nashville, TN	Nissan Stadium	SeatGeek
Milwaukee, WI	American Family Insurance Amphitheater Summerfest	Ticketmaster
Chicago, IL	Soldier Field	Ticketmaster
Denver, CO	Empower Field at Mile High	Ticketmaster
Las Vegas, NV	Allegiant Stadium	Ticketmaster
San Diego, CA	Petco Park	Ticketmaster
Santa Clara, CA	Levi's® Stadium	Ticketmaster
Seattle, WA	Lumen Field	Ticketmaster
Los Angeles, CA	SoFi Stadium	Ticketmaster
Minneapolis, MN	U.S. Bank Stadium	Ticketmaster
Toronto, ON	Rogers Centre	Ticketmaster
Detroit, MI	Ford Field	Ticketmaster
East Rutherford, NJ	MetLife Stadium	Ticketmaster
Philadelphia, PA	Lincoln Financial Field	Ticketmaster
Foxborough, MA	Gillette Stadium	Ticketmaster
Atlanta, GA	Mercedes-Benz Stadium	Ticketmaster
Indianapolis, IN	Lucas Oil Stadium	Ticketmaster
Charlotte, NC	Bank of America Stadium	Ticketmaster
Arlington, TX	AT&T Stadium	SeatGeek
Hollywood, FL	Hard Rock Live at Seminole Hard Rock Hotel & Casino	Ticketmaster
Tampa, FL	Raymond James Stadium	Ticketmaster

You can access the direct ticketing link for your show on [EdSheeran.com](https://www.edsheeran.com)

Entry to each show can only be guaranteed if tickets are purchased directly through the corresponding Official Ticketing Company listed above.

How many tickets can I buy?

There is a six (6) ticket limit for per customer, per show.

This restriction is in place to give as many people as possible a fair chance to buy tickets.

Customers who exceed the published ticket limits may have their tickets cancelled without notice.

Please note: any transactions that are detected as bot purchases, patrons creating duplicate accounts in order to purchase more than the ticket limit or any other action that indicates a suspicious purchase may be cancelled without notice.

How much are tickets?

There are a wide range of ticket categories and prices available.

Please refer to the relevant show date you are purchasing for on the Official Ticketing Company's site for all ticket categories and prices.

Additional fees relating to the transaction, handling and delivery of tickets may be applied by the Official Ticketing Company.

How will I receive my ticket(s)?

Tickets can only be accessed via the iOS or Android App for the Official Ticketing Company associated with the applicable Venue. Make sure you install the relevant Official Ticketing Company's App to access tickets.

We recommend you download and install the relevant Official Ticketing Company's App before purchasing your ticket(s) but it can still be done after purchase. You will be able to view your ticket purchase with show date, venue and seat allocation in the relevant App.

I can't find my confirmation email

First, check your email junk or spam folder. If your ticket confirmation email is not in your junk or spam folder, please contact the Official Ticketing Company's customer support team:

[Ticketmaster customer support](#) // [SeatGeek customer support](#)

I've changed my mind, can I get a refund or exchange my ticket(s)?

All sales are final. If you change your mind about your ticket purchase, you are not entitled to a refund or exchange on your ticket purchase.

I have a question about my ticket(s) or purchase, who should I contact?

Please direct all ticket or purchase inquiries to the corresponding Official Ticketing Company's customer support team: [Ticketmaster customer support](#) // [SeatGeek customer support](#)

What if I have an issue with my ticket(s) at the venue?

If you have any issues with your ticket(s) at the venue including if your phone is lost or stolen and you cannot access your tickets another way, please head to the box office of your venue.

Ensure you bring valid photo ID in order for the venue staff to assist you.

ACCESSIBILITY

Purchasing accessible tickets

If you have accessible booking needs for Ed Sheeran's LOOP Tour, including wheelchair, companion seating, or other ADA recognized requirements, please refer to the relevant Official Ticketing Company's accessibility guide: [Ticketmaster's Accessibility Guide](#) // [SeatGeek's Accessibility Guide](#)

For any other questions, contact the relevant customer support team: [Ticketmaster customer support](#) // [SeatGeek customer support](#)

Further venue accessibility information

Please refer to your show's venue for their accessibility guide.

