

# Ed Sheeran

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### **SOUTH AMERICA Terms and Conditions (T&Cs)**

1. Tickets are electronic (according to local nomenclature) and will be delivered 48 hours before the show. All tickets will be 100% digital and will be printed with the purchaser's name. Weeztix allows full editing of tickets, including both the text and the placement of the most visible elements. The system also guarantees security through sealed tickets and prevent any unauthorized resale attempts.
2. If you select e-ticket for ticket delivery; your ticket(s) will be delivered to the e-mail address provided at the point of purchase 24 hours before the event.
3. When arriving in groups, While the name of the primary purchaser appears on all tickets, we understand that it is not always possible for all party members to arrive at the same time, so we will try to provide reasonable flexibility.
4. At our events, ID is not always requested upon entry, but we do verify that all tickets are associated with a primary purchaser, whose name appears clearly on the tickets, the following items alongside their ticket(s):
  - a. Valid photo ID (Driving licence, passport)
  - b. Booking confirmation email
5. Your ticket purchase constitutes a personal, revocable license and, at all times, remains the property of the promoters. In case of purchase verification, we always request the buyer's DPI or license.
6. Your ticket(s) are sold by the promoters directly to you the consumer. Any tickets purchased by businesses or traders in breach of the terms and conditions of ticket sale will be cancelled. By accepting these terms and conditions you confirm that you are a consumer. The resale of tickets outside of this channel is strictly prohibited. Tickets resold through unofficial means, including black markets or platforms of dubious origin, will be void without exception.
7. Your ticket(s) will IMMEDIATELY BECOME INVALID if resold OR OFFERED FOR SALE unless the sale is through the official ticket agent fan to fan exchange. Tickets sold via third parties and other unauthorized outlets, including online auction sites, are not valid for admission. The resale of a ticket renders it invalid and may lead to refusal of entry. Ticket resale is not permitted; the organizer may deactivate these tickets. The platform must have a dedicated customer service and allow direct refunds between the organizer and the purchaser via chat +502 30306237
8. Ticket sales are limited to a maximum of 6 per customer. Only up to 6 tickets may be purchased per customer, and resale is not permitted. Tickets purchased fraudulently or outside of authorized channels will be canceled.
9. Only tickets purchased through official sales channels or authorized agencies will be valid. The venue reserves the right to refuse admission, including the right to withdraw or deny access to those presenting tickets purchased through unofficial means or from dubious sources.

10. You may be required to comply with any local Covid 19 regulations required at the time of the concert. If required by health authorities, our prevention protocols may be reactivated, including (but not limited to) the use of a mask, temperature control, presentation of a vaccination certificate or recent negative test, and physical distancing measures.