

Ed Sheeran

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SOUTH AMERICA - COLOMBIA Terms and Conditions (T&Cs)

1. Your ticket(s) are e-tickets that will be delivered in the lead up to the show.
2. Your e-ticket will be available on the Quentro app linked to the e-mail address provided on purchase 48 hours before the event.
3. When arriving in groups, the lead purchaser must be present in order for the whole party to enter the venue. All members of the party should enter the venue at the same time. We understand that it is not always possible for all party members to arrive together, which is why we have enabled individual ticket nomination, allowing each person to enter the venue with their own ticket via the Quentro app.
4. In order for tickets to be valid, on arrival at the show the lead purchaser must be able to provide all of the following items alongside their ticket(s):
 - a. Valid photo ID (CC, CE or passport)
5. Your ticket purchase constitutes a personal, revocable license and, at all times, remains the property of the promoters.
6. Your ticket(s) are sold by the promoters directly to you the consumer. Any tickets purchased by businesses or traders in breach of the terms and conditions of ticket sale will be cancelled. By accepting these terms and conditions you confirm that you are a consumer.
7. Your ticket(s) will IMMEDIATELY BECOME INVALID if resold OR OFFERED FOR SALE. Tickets sold via third parties and other unauthorized outlets, including online auction sites, are not valid for admission. The resale of a ticket renders it invalid and may lead to refusal of entry. The only official channel is Ticketmaster.
8. Ticket sales are limited to a maximum of 6 per customer.
9. Only tickets purchased through Ticketmaster are valid for admission. The venue reserves the right to refuse admission.
10. You may be required to comply with any local Covid 19 regulations required at the time of the concert.